



7-Eleven 條款及細則 7-Eleven Terms & Conditions:

1. 預購日期: 2022 年 04 月 20 日上午 7 時至 2022 年 05 月 17 日晚上 11 時 59 分。
Pre-order Period: 20 Apr 2022 7:00am to 17 May 2022 11:59pm.
2. 登記送貨日期: 2022 年 04 月 20 日上午 7 時正至 2022 年 05 月 17 日下午 11 時 59 分，逾期作廢。
Registration period starts from 20 Apr 2022 7:00am to 17 May 2022 11:59pm. This redemption coupon will be expired afterward.
3. 每單交易限預購 1 件。貨品數量有限，售完即止。
Each customer is eligible to pre-order one item for each transaction. Pre-order products are available while stocks last.
4. 已預購的產品不設退貨/退換。
No refund nor exchange for pre-ordered product.
5. 此預購適用於香港 7-Eleven 店舖。請向店舖查詢店舖地址、貨品及其他信息。
Pre-order is applicable to 7-Eleven stores in Hong Kong. Please visit our physical store for products details, store address and any other enquiries.
6. 就一切有關事宜，7-Eleven 將保留最終之決定權。
All matters and disputes are subject to the final decision of 7-Eleven.

送貨服務 Delivery Service

1. 送貨日期: 2022 年 04 月 25 日至 2021 年 05 月 22 日。登記送貨日起計 5 個工作日內送貨，不接受指定送貨日期及送貨時間。訂購需到 7-Eleven 店舖付款及網上填妥送貨資料。(每日名額有限，額滿即止。)
Delivery period: 25/04 2022 – 22/05 2022. Delivery will be made within 5 working days from the registration date, no specified delivery date or time will be accepted. Delivery service is only available after making payment at 7-Eleven stores in Hong Kong and filling in the online delivery form to complete delivery registration. Delivery time slots are limited each day and arranged on a first-come, first-served basis.
2. 於香港 7-Eleven 店舖預購指定 WHIRLPOOL 惠而浦產品，可享送貨服務一次。
One-time delivery can be arranged with any pre-order of specified WHIRLPOOL products in 7-Eleven stores in Hong Kong.

送貨須知 Delivery Policy

1. 送貨服務僅限於香港島、九龍、新界及部份偏遠地區 (包括: 東涌、馬灣和愉景灣** - 需額外收費)。**需送貨到愉景灣之客戶，收到訂單後會有專人直接致電顧客跟進，將收取額外費用。
Delivery service is limited to Hong Kong Island, Kowloon, and New Territories of Hong Kong Special Administrative Region (Tung Chung, Ma Wan & Discovery Bay** included - surcharge applies). **For customers requesting delivery to Discovery Bay, customer service representatives will contact you directly for arrangements. An additional fee will apply.
2. 送貨服務不適用於澳門、離島和其他偏遠地區，長洲及大嶼山其他地區等。Colors Link Limited 保留全權決定拒絕送貨的權利。
Delivery service is not available to Hong Kong's outlying islands (such as Cheung Chau and Lantau Island etc), other remote areas, and Macau. Colors Link Limited reserves the right to decline delivery at its sole discretion.
3. 政府機構(包括但不限於政府合署、警局)、醫院、殯儀館不設上門派送服務，須請收件方在門口交收。部份地址須安排客戶到指定地點交收，例如唐樓地址於地下交收及村屋地址於村口交收。
A door-to-door delivery service is not available for government offices (including but not limited to government offices and police stations), hospitals, and funeral parlors. For some addresses, customers are required to collect at designated locations, e.g. ground floor for tenement buildings and village entrance for village houses.
4. 送貨服務不適用於沒有升降機直達之樓宇/樓層；如送貨時有任何升降機故障而未能正常運作，本公司將會聯絡顧客更改送貨日期。
Delivery service is not available to buildings/floors that are not directly accessible by elevators. In the event the lift is out of order, customer service representatives will contact the customer to re-schedule the delivery.
5. 上門送貨服務額外收費：大廈門口電梯前之樓梯/大廈以外/村屋以外/停車場樓梯：首 6 級免費；接著以每 10 級\$30 計算，不足 10 級亦當 10 級計算。手推車拉至村屋或停車場，推路費頭 50 米免費，接著每 50 米\$55。
Hardship Fee: For upward delivery at stairs before entering lift lobby / outside premise/village house/car park, the first 6 steps will be waived, and HK\$30 will be charged thereafter for every 10 stairs (less than 10 stairs will be counted as 10 stairs) Delivery by means of moving trolley to house/car park - waived for first 50 metres, HK\$55 will be charged thereafter for every 50 metres distance.
6. 當八號烈風懸掛或黑色暴雨警告生效時，或遇惡劣天氣、交通或其他不可控制的情況，送貨服務時間或會延遲，本公司將會聯絡顧客更改送貨日期。
Delivery service will be suspended or delayed when typhoon signal No.8 or above is raised or a black rainstorm warning is hoisted, or in the event of bad weather, traffic, and/or uncontrollable conditions. In this case, customer service representatives will contact the customer to re-schedule the delivery.
7. 送貨資料（包括日期、時段、地址及收貨人資料）一經確認，恕不更改。請確保送貨當日能完成收貨，如客人因任何原因而未能接收產品，已選購之產品亦不能取消及退款。
No change on the delivery information (including date, schedule, address, and recipient's information) is allowed once it is confirmed and payment is done. Please ensure the recipient is available to accept the delivery. In the event of customer's failure to accept delivery for whatever reasons; Neither cancellation of order nor refund will be accepted.
8. 收取指定 WHIRLPOOL 惠而浦產品送貨時，請先檢查，收貨一經確認，即代表客人已確認送貨之產品款式無誤及表面無損壞。
When the specified WHIRLPOOL product is delivered, please check, once the delivery note is signed, it means customers accept the delivery order and the product surface is not damaged.

9. 任何顧客人為所導致的貨品損壞、任何對味道、口感等的個人主觀感受等理由，則不可進行換貨安排。

Colors Link Limited reserves the right to reject the exchange arrangement if the product is damaged by recipients' mistakes, or any subjective judgment e.g. taste, texture, etc. on the products.

10. 此產品由 Colors Link Limited 出售。

This product is an authorized good sold by Colors Link Limited.

11. 如對產品有任何查詢，請聯絡 Colors Link Limited WhatsApp +852 4613 3476 查詢。

For enquiries regarding the product, please contact Colors Link Limited WhatsApp +852 4613 3476.

12. 如有任何爭議，Colors Link Limited 保留最終決定權。

In case of any dispute, the decision of Colors Link Limited shall be final.

Colors Link Limited 使用條款及細則 Colors Link Limited Terms & Conditions:

1. 收據任何損壞或遺失，恕不補發。

The receipt will not be re-issued in case of loss or damage.

2. 已預購之貨品不設退款或退換。

No refund nor exchange will be arranged for pre-order products.

3. 產品圖片只供參考，一切以實物為準。

The photo is for reference only. The real object should be considered final.

4. 如有任何爭議，Colors Link Limited 擁有最終決定權。

In case of any dispute, the decision of Colors Link Limited shall be final.