



### **7-Eleven 條款及細則 7-Eleven Terms & Conditions:**

1. 預購日期: 2021 年 4 月 21 日上午 7 時至 5 月 4 日晚上 23 時 59 分。  
Pre-order Period: 21 Apr 2021 7:00am to 18 May 2021 23:59pm.
2. 每單交易限預購 1 件。貨品數量有限，售完即止。  
Each customer is eligible to pre-order one item for each transaction. Pre-order products are available while stocks last.
3. 已預購的產品不設退貨/退換。  
No refund nor exchange for pre-ordered product.
4. 貨品圖片只供參考。  
Product photos are for reference only.
5. 此預購適用於香港 7-Eleven 店舖。請向店舖查詢店舖地址、貨品及其他信息。  
Pre-order is applicable to 7-Eleven stores in Hong Kong. Please visit our physical store for products details, store address and any other enquiries.
6. 就一切有關事宜，7-Eleven 將保留最終之決定權。  
All matters and disputes are subject to the final decision of 7-Eleven.

### **送貨服務 Delivery Service**

1. 送貨日期: 2021 年 4 月 26 日至 2021 年 5 月 9 日。須於 5 天前付款及填妥送貨資料。  
Delivery period: 26 Apr 2021 - 9 May 2021. Order must be placed at least 5 days in advance with delivery information.
2. 於香港 7-Eleven 店舖預購 水果盒子 榴槤/精選水果組合，可享送貨服務一次。  
One-time delivery can be arranged with upon any FruttiBoz Durian/Fruit Box pre-order in 7-Eleven stores in Hong Kong.
3. 每日送貨時段可選擇 1) 上午 10 時至下午 1 時 或 2) 下午 2 時至下午 5 時。  
Available delivery timeslots: 1) 10am – 1pm or 2) 2pm – 5pm.

### **送貨須知 Delivery Policy**

1. 送貨服務僅限於香港島、九龍及新界之工業、商業及住宅範圍。若送貨地點於圍村內，則須於村口自取。

Delivery service is limited to Hong Kong, Kowloon, New Territories commercial, industrial and residential addresses only. If the destination is villages, shelf pick up is necessary at entrance.

2. 送貨服務不適用於離島、東涌、馬灣、沙頭角、落馬洲、羅湖及香港國際機場、酒店、醫院、無固定收貨地點及地址資訊不詳；不適用於貨車未能直達的送貨地點；水果盒子保留全權決定拒絕送貨的權利。

Delivery service is not available to outlying islands, Tung Chung, Ma Wan, Sha Tau Kok, Lok Ma Chau, Lo Wu and Hong Kong International Airport, Hotel, Hospital and impermanent or incomplete addresses; not available to areas that cannot be reached directly by vehicles. FruttiBoz reserve the right to decline delivery at its sole discretion.

3. 送貨服務不適用於沒有升降機直達之樓宇/樓層；如送貨時有任何升降機故障而未能正常運作，本公司將會聯絡顧客更改送貨日期。

Delivery service is not available to buildings/floors that are not directly accessible by elevators. In the event the lift is out of order, FruttiBoz will contact customer to re-schedule the delivery.

4. 當八號烈風懸掛或黑色暴雨警告生效時，或遇惡劣天氣、交通或其他不可控制的情況，送貨服務時間或會延遲，本公司將會聯絡顧客更改送貨日期。

Delivery service will be suspended or delayed when typhoon signal No.8 or above is raised or a black rainstorm warning is hoisted, or in the event of bad weather, traffic and/or uncontrollable conditions. In this case, FruttiBoz will contact customer to re-schedule the delivery.

5. 送貨資料（包括日期、時段、地址及收貨人資料）一經確認，恕不更改。請確保送貨當日能完成收貨，如客人因任何原因而未能接收產品，已選購之產品亦不能取消及退款。

No change on the delivery information (including date, schedule, address and recipient's information) is allowed once it is confirmed and payment is done. Please ensure recipient is available to accept the delivery. In the event of customer's failure to accept delivery for whatever reasons, the order will be deemed forfeited and no refund will be made.

6. 開箱後，如發現貨品品質問題，顧客需於收貨當天內，連同相關相片以 Whatsapp 水果盒子 +852 6290 8171，以便安排換貨。

For any quality issue upon receiving, please take photo and Whatsapp FruttiBoz at +852 6290 8171 within the same day of delivery. FruttiBoz will arrange the exchange.

7. 此產品由水果盒子出售。

This product is an authorized good sold by FruttiBoz.

8. 如對產品有任何查詢，請聯絡 水果盒子 +852 6290 8171 查詢。

For enquiries regarding the product, please contact FruttiBoz +852 6290 8171.

9. 如有任何爭議，水果盒子保留最終決定權。

In case of any dispute, the decision of FruttiBoz shall be final.

10. 精選水果組合, 水果供應或受天氣等因素影響, 如遇缺貨, 水果盒子將會於送貨前通知客戶 安排以同等價值之水果代替或更改送貨日期。

Certain fruit of Fruit Box may be subject to seasonal availability and market supply. In the event that fruit are unavailable, we will substitute with similar item(s) of an equal value or arrange another delivery date upon agree.

11. 水果是屬於天然產物, 因生長環境及天氣其顏色和大小會有所不同, 網站內之產品圖片只作參考。

Fruit is a natural product. Due to changes in the environment, weather conditions and growing environment, colours and sizes of fruits will vary. Please note that the product images used on site are for reference only.

12. 我們建議客人要把水果存放在雪櫃或陰涼之地方及盡快食用。請避免長時間放在太陽直接照射之地方、高溫的地方及冷氣地方, 這樣會對新鮮水果有不良影響。

We recommend that customers store fresh fruit in the refrigerator or in an alternative cool place and consumed as soon as possible. Customers are advised to avoid subjecting fresh fruit to prolonged exposure to direct sunlight, high temperatures and air-conditioning, as this will have an adverse effect on fresh fruit quality.

#### **水果盒子使用條款及細則 FruttiBoz Terms & Conditions:**

1. 收據任何損壞或遺失, 恕不補發。

Receipt will not be re-issued in case of lost or damage.

2. 已預購之貨品不設退款或退換。

No refund nor exchange will be arranged for pre-order products.

3. 水果圖片只供參考, 一切以實物為準。

The picture above is for reference only. The real object should be considered as final.

4. 如有任何爭議, 水果盒子擁有最終決定權。

In case of any dispute, the decision of FruttiBoz shall be final.